

# TERMS AND CONDITIONS

## Introduction

These terms and conditions apply between you, the User of this Website (Acetutorplus.com including any sub-domains, unless expressly excluded by their own terms and conditions), and Karthik Enterprises Limited, the owner and operator of this Website. Please read these terms and conditions carefully, as they affect your legal rights. Your agreement to comply with and be bound by these terms and conditions is deemed to occur upon your first use of the Website. If you do not agree to be bound by these terms and conditions, you should stop using the Website immediately. Karthik Enterprises Limited is trading as Acetutorplus.com.

In these terms and conditions, **User** or **Users** means any third party that accesses the Website and is not either (i) employed by Karthik Enterprises Limited and acting in the course of their employment or (ii) engaged as a consultant or otherwise providing services to Karthik Enterprises Limited and accessing the Website in connection with the provision of such services.

You must be at least 18 years of age to use this Website. By using the Website and agreeing to these terms and conditions, you represent and warrant that you are at least 18 years of age.

## Intellectual property and acceptable use

1. All Content included on the Website, unless uploaded by Users, is the property of Acetutorplus.com, our affiliates or other relevant third parties. In these terms and conditions, Content means any text, graphics, images, audio, video, software, data compilations, page layout, underlying code and software and any other form of information capable of being stored in a computer that appears on or forms part of this Website, including any such content uploaded by Users. By continuing to use the Website you acknowledge that such Content is protected by copyright, trademarks, database rights and other intellectual property rights. Nothing on this site shall be construed as granting, by implication, estoppel, or otherwise, any license or right to use any trademark, logo or service mark displayed on the site without the owner's prior written permission
2. You may, for your own personal, non-commercial use only, do the following:
  - a. retrieve, display and view the Content on a computer screen
3. You must not otherwise reproduce, modify, copy, distribute or use for commercial purposes any Content without the written permission of Acetutorplus.com.

## Prohibited use

4. You may not use the Website for any of the following purposes:
  - a. in any way which causes, or may cause, damage to the Website or interferes with any other person's use or enjoyment of the Website;
  - b. in any way which is harmful, unlawful, illegal, abusive, harassing, threatening or otherwise objectionable or in breach of any applicable law, regulation, governmental order;
  - c. making, transmitting or storing electronic copies of Content protected by copyright without the permission of the owner.

## Registration

5. You must ensure that the details provided by you on registration or at any time are correct and complete.
6. You must inform us immediately of any changes to the information that you provide when registering by updating your personal details to ensure we can communicate with you effectively.
7. We may suspend or cancel your registration with immediate effect for any reasonable purposes or if you breach these terms and conditions.
8. You may cancel your registration at any time by informing us in writing to the address at the end of these terms and conditions. If you do so, you must immediately stop using the Website. Cancellation or suspension of your registration does not affect any statutory rights.

## **Password and security**

9. When you register on this Website, you will be asked to create a password, which you should keep confidential and not disclose or share with anyone.
10. If we have reason to believe that there is or is likely to be any misuse of the Website or breach of security, we may require you to change your password or suspend your account.

## **Links to other websites**

11. This Website may contain links to other sites. Unless expressly stated, these sites are not under the control of Acetutorplus.com or that of our affiliates.
12. We assume no responsibility for the content of such Websites and disclaim liability for any and all forms of loss or damage arising out of the use of them.
13. The inclusion of a link to another site on this Website does not imply any endorsement of the sites themselves or of those in control of them.

## **Privacy Policy and Cookies Policy**

14. Use of the Website is also governed by our Privacy Policy and Cookies Policy, which are incorporated into these terms and conditions by this reference. To view the Privacy Policy and Cookies Policy, please click on the following: [www.acetutorplus.com/privacypolicy](http://www.acetutorplus.com/privacypolicy) and [www.acetutorplus.com/cookiespolicy](http://www.acetutorplus.com/cookiespolicy).

## **Availability of the Website and disclaimers**

15. Any online facilities, tools, services or information that Acetutorplus.com makes available through the Website (the **Service**) is provided "as is" and on an "as available" basis. We give no warranty that the Service will be free of defects and/or faults. To the maximum extent permitted by the law, we provide no warranties (express or implied) of fitness for a particular purpose, accuracy of information, compatibility and satisfactory quality. Acetutorplus.com is under no obligation to update information on the Website.
16. Whilst Acetutorplus.com uses reasonable endeavors to ensure that the Website is secure and free of errors, viruses and other malware, we give no warranty or guaranty in that regard and all Users take responsibility for their own security, that of their personal details and their computers.
17. Acetutorplus.com accepts no liability for any disruption or non-availability of the Website.
18. Acetutorplus.com reserves the right to alter, suspend or discontinue any part (or the whole of) the Website including, but not limited to, any products and/or services available. These terms and conditions shall continue to apply to any modified version of the Website unless it is expressly stated otherwise.

## **Limitation of liability**

19. Nothing in these terms and conditions will: (a) limit or exclude our or your liability for death or personal injury resulting from our or your negligence, as applicable; (b) limit or exclude our or your liability for fraud or fraudulent misrepresentation; or (c) limit or exclude any of our or your liabilities in any way that is not permitted under applicable law.
20. To the extent that the Website and Content are provided free of charge, we will not be liable to you for any loss or damage of any kind.
21. We will not be liable to you in respect of any losses arising out of events beyond our reasonable control.
22. To the maximum extent permitted by law, Acetutorplus.com accepts no liability for any of the following:
  - a. any business losses, such as loss of profits, income, revenue, anticipated savings, business, contracts, goodwill or commercial opportunities;
  - b. loss or corruption of any data, database or software;
  - c. any special, indirect or consequential loss or damage.

## **General**

23. You may not transfer any of your rights under these terms and conditions to any other person. We may transfer our rights under these terms and conditions where we reasonably believe your rights will not be affected.
24. These terms and conditions may be varied by us from time to time. Such revised terms will apply to the Website from the date of publication. Users should check the terms and conditions regularly to ensure familiarity with the then current version.
25. These terms and conditions together with the Privacy Policy and Cookies Policy contain the whole agreement between the parties relating to its subject matter and supersede all prior discussions, arrangements or agreements that might have taken place in relation to the terms and conditions.
26. The Contracts (Rights of Third Parties) Act 1999 shall not apply to these terms and conditions and no third party will have any right to enforce or rely on any provision of these terms and conditions.
27. If any court or competent authority finds that any provision of these terms and conditions (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision will, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of these terms and conditions will not be affected.
28. Unless otherwise agreed, no delay, act or omission by a party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy.

## **Mock test:**

29. Nothing physical will be sent to you upon booking. You should however receive a confirmation email from us.
30. Please arrive promptly for the mock test as we cannot give extra time for the late comers.
31. It is your responsibility to ensure that the number you provide is correct and relevant for the day of the test for emergency contact if needed.
32. We cannot refund for missed test or no show.
33. Unfortunately, we are not able to give out the question papers after the exam.
34. We aim to deliver the results with breakdown of marks by email within 24 hours of the test finishing. However, technical issues may occasionally cause delay. Please contact us if you need assistance.
35. Mock test bookings can be cancelled up to 5 days in advance subject to an administration cost of £10.
36. Mock test bookings may be amended to an alternative session date, at any time up to 7 days before the date of the exam you have booked. Amendments will incur a £10.00 amendment fee and are subject to availability of suitable dates.
37. In the event that there are no alternative dates for the mock test available, we regret that your booking will be cancelled and refunded with subject to a cancellation fee of £20. This will be only possible if you have made the request 4 days before the test dates.
38. Acetutorplus.com reserves the right to cancel a mock test session, due to circumstances beyond our control, or other reason, and in this event our liability will be limited to the amount you have paid. A full refund will be made in the event of any cancellation made by us.
39. All students must be collected promptly at the end of the mock test
40. Acetutor plus cannot guarantee that the results your child achieves on the mock test will reflect the results they go on to achieve in the real 11plus exam.
41. Verbal abuse and aggressive behavior towards the staff will not be tolerated in any way or form. Offenders and their children will be asked to leave without any refund.

**No Guarantee for Academic Success:**

42. Acetutor plus will not be held accountable or responsible for the academic success or lack of it. Acetutor plus can offer no guarantee.

43. This Agreement shall be governed by and interpreted according to the law of England and Wales and all disputes arising under the Agreement (including non-contractual disputes or claims) shall be subject to the exclusive jurisdiction of the English and Welsh courts.

**Karthik Enterprises Limited details**

Karthik Enterprises Limited is a company incorporated in England and Wales with registered number 07291364 whose registered address is 20 Canonwoods way, Ashford, Kent, TN24 9QY and it operates the Website [www.acetutorplus.com](http://www.acetutorplus.com).

You can contact Karthik Enterprises Limited by email on [acetutorplus@gmail.com](mailto:acetutorplus@gmail.com).